

With the following guidelines and terms and conditions, you agree on the terms and conditions for your participation in the **German Low-Code Day** in Hanover with the **Low-Code Association e.V.**, hereinafter referred to as LCA, as organizer and contractual partner.

If you have any questions, please feel free to contact us or our sales partner.

The contractual partner for the event is the Low-Code Association e.V., Dösterhauptstraße 39-40, 13469 Berlin, Register of Associations District Court Charlottenburg VR 40021 B, VAT ID No: DE359095896.

The sales partner for the purchase of tickets is DOAG Dienstleistungen GmbH, legally represented by the managing director Fried Saacke, Tempelhofer Weg 64, 12347 Berlin, District Court Charlottenburg HRB 95694B, VAT ID No: DE240700058.

Contact

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These terms and conditions of participation apply exclusively to entrepreneurs within the meaning of § 14 BGB. Entrepreneurs within the meaning of Section 14 of the German Civil Code are also persons who act in their commercial, professional or self-employed sphere of activity at the time of conclusion of the contract. LCA's offer is not aimed at consumers within the meaning of § 13 BGB. If you are a consumer in this sense, please contact us.

The guidelines and terms and conditions are aimed at all people, but are written in the generic masculine for better readability.

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CONCLUSION OF CONTRACT AND CONTENT

1 Registration for an event

1.1 Registration for the **German Low-Code Day** (GLCD) takes place exclusively online via the event website.

1.2 The binding registration takes place by creating a verified account of the customer in a shop system. After completing the registration after checkout and payment, you will receive proof of **access authorization**.

1.3 Only in specially marked exceptional cases can registration be made at the box office, provided that there are still places available.

2 Content of the event, subject to change

The content of the event will be carried out as stated in the **program** with the corresponding event description.

2.1 **The language** of the event is generally German, unless otherwise stated.

2.2 The **LCAre's** service includes the implementation of the event with the content described in the program as well as the additional services specified in the description.

2.3 The LCA reserves the right to change the content of the event to a reasonable extent if there are important reasons, such as those arising from the venue, the content of the event or the actors in the implementation of the programme. Each registered participant will be informed of this in a reasonable time and to an appropriate extent. For this reason, cancellation is excluded.

3 Participation fee

3.1 By concluding the contract, the participant undertakes to pay the stated **participation fees** and any additional costs. This obligation does not apply to events or parts of events designated as free of charge.

3.2 All prices quoted are **subject to statutory VAT**.

3.3 The participation fees can be staggered. If different prices are agreed in the course description and the associated information on participant fees and additional costs under certain **conditions**, the required information must be truthfully declared at the time of registration. If the LCA recognizes – regardless of the way – that information has not been provided truthfully, the LCA is entitled to demand the correct price instead of the initially agreed price. In case of doubt, you must provide proof of the correctness of your information and the initially agreed price. Furthermore, in the event of incorrect information in order to obtain a lower price, it is agreed that LCA may demand a **contractual penalty** from you in the amount of up to twice the applicable participation fee. You are at liberty to object to the contractual penalty that you are not at fault for the declaration of incorrect information.

3.4 The participation fees include all costs of participation in the event, including the costs of catering, which can be found on the relevant website for the event.

4 Payment Methods for Participation Fees

4.1 Payment of the **participation fee** can only be made in advance on account or by credit card. You will receive a commercial invoice. The processing is carried out by DOAG on its own account.

4.2 In the case of payment on **account**, the participation fee must be transferred to the account named in the booking confirmation within 14 days, at the latest up to one week before the start of the event. The decisive factor for punctuality is the credit to the DOAG account. Payment on account is only possible if the address and invoice address are identical.

4.3 In the case of payment by **credit card**, the participant authorizes DOAG to debit the credit card account to be named with the participation fee to be paid when due.

4.4 If the participation fee is not paid on time, regardless of the reason, it must be paid **at the event counter, at the latest, without payment, there is no right** to participate in the event. Any duplicate payments will be refunded by the DOAG immediately. At the event counter, payment can be made by credit card (Mastercard, AMEX or Visa), EC card or cash.

CHANGE AND CANCELLATION OF THE PARTICIPANT

5 Change of registered participant

5.1 Your access authorization for the event, in particular log-in data, is **personal**. The LCA may demand a contractual penalty in the amount of the fee according to the price list for the event if it is determined that the access authorization was passed on by you to third parties and used by them on one or more conference days.

5.2 A participant who has already registered can name another person as a participant if **he is unable** to attend. The registered participant loses the right to participate in the event. A change of participant is excluded from the beginning of the booked event or part of the event.

5.3 The change of the registered participant in recognition of the conditions of these guidelines and GTC can only be made by naming the other participant **before the start of the event** by e-mail to office@doag.org.

6 Cancellation of the registered participant

6.1 **Cancellations** can only be made by e-mail to office@doag.org.

6.2 For cancellations **up to 15 days** before the start of the event, a cancellation fee of 50% of the participation fee will be charged.

6.3 For cancellations **from the 14th day** before the start of the event, a cancellation fee in the amount **of the participation fee** will be due.

WARRANTY AND LIABILITY

7 Warranty

7.1 The services of the LCA are considered to have been provided if they correspond to the average type and quality.

7.2 Warranty claims must be asserted immediately. If claims could have been asserted during the event and thus it would still have been possible to remedy the defect, a further claim does not apply.

7.3 The LCA reserves the right to cancel events for good cause. Every registered participant will be informed of this immediately. In this case, the participant will be refunded any participation fees paid. A further **claim for damages is excluded**, unless the cancellation is based on a grossly negligent or intentional breach of duty on the part of LCA.

7.4 The LCA is also not liable if participation in an online event cannot take place or can only take place partially or only to a limited extent for technical reasons that are not within the sphere of the LCA. In this case, claims for damages, repetition or rectification are excluded.

8 Liability

8.1 LCA is only liable – to the extent permitted by law – in the event of **intentional or grossly negligent action** by its representatives and vicarious agents. The LCA is not liable for the accuracy and up-to-dateness of the content of events; however, any claims for compensation against third parties will be assigned.

8.2 The above **limitation of liability** does not apply if damages resulting from injury to life, limb or health are asserted or if they are claimed due to product liability or on the basis of other mandatory statutory provisions.

8.3 LCA is not liable for items brought to events by the participant, unless the loss or damage was caused intentionally or through gross negligence by LCA's representatives or vicarious agents.

CONSENTS AND AUTHORISATIONS

9 Privacy

9.1 For the purpose of executing the concluded contract, its initiation and processing of the booking, personal data will be collected, stored and processed in accordance with the statutory provisions by LCA as the controller and as DOAG as the processor. The type and scope of the data collected will be communicated to you when you register for the event. Furthermore, explicit **consent** is required if this has not yet been given. You can obtain information about the stored data at any time, request its change or deletion. In the event of deletion, we would like to point out that the contract may not be able to be performed in whole or in part.

9.2 Without the participant's consent, LCA will not use the participant's personal data for advertising, market or opinion research purposes. Personal data will also not be **passed on to** third parties without consent.

10 Consent to video surveillance and publication of images and recordings

10.1 We would like to point out that for security reasons, video surveillance may take place at face-to-face events on site, taking into account the limits of personal rights and data protection. By concluding the contract, you give your consent to this monitoring.

10.2 To the extent required by law, by participating, you consent to photo, film, television and sound recordings and their publication on site or by print, DVD, TV, Internet and future media for documentary and advertising purposes of the LCA and other participants in the event, such as other participants, service providers, exhibitors or sponsors.

11 Creation of photo, film, television and sound recordings

11.1 In order to protect intellectual property as well as personal rights, the making and publication of one's own photo, film, television and sound recordings (recordings) at LCA events is generally prohibited.

11.2 However, you have the option of obtaining authorization from the LCA upon request by emailing office@doag.org on the following terms:

11.2.1 As a matter of principle, permissions are not granted for keynotes and lectures.

11.2.2 The enquiry must specify the type and scope of your planned recordings, the number of people in the filming team, the intended uses, the type and scope of the publication.

11.2.3 The granted permit must be carried and presented on request.

11.2.4 The authorisation does not include any rights of third parties; You must obtain the necessary consents yourself.

11.3 If you do not only use recordings internally, but are planning to publish them outside your company, reference must be made to the LCA in an appropriate form and sent to the LCA in advance for a specific publication permit.

11.4 Excluded from the permit requirement are photographs and film recordings for purely private purposes without the intention of publication, as long as they only contain short excerpts of the event.

11.5 Media that have been accredited are also exempt.

OTHER

12 Other Agreements

If they make separate agreements with the LCA on the occasion of the event, these are only effective if they can prove this at least by means of a confirming e-mail. Verbal agreements are invalid.

13 Place of jurisdiction and law

13.1 As far as permissible, Berlin is agreed to be the place of jurisdiction.

13.2 German law will continue to be agreed to the exclusion of the UN Convention on Contracts for the International Sale of Goods.

14 Severability clause

Should one or more provisions of these Guidelines & Terms and Conditions be invalid or unenforceable, the remaining provisions shall continue to apply and the invalid or unenforceable provision shall be replaced by the statutory provision.

15 Changes and additions

The DOAG reserves the right to make reasonable changes and additions to these guidelines and GTC with appropriate prior notice.

16 Measures on the occasion of infection control

It is pointed out that legal provisions and official orders due to infection control may require an adjustment of the factual and legal framework conditions of an event. No rights can be derived from and because of such adjustments, unless the organizer has a corresponding right against third parties. If these are financial claims, the amount of these claims is limited to what has actually been received from the organiser.